

Bionix[®] Limited Warranty

1-Year Limited Warranty for Bionix[®] Medical Devices

Covered Products:

- Dry Heat Convection Oven
- General Patient Positioning Devices
- MicroSuction Pump
- OtoClear[®] Portable Electronic Ear Irrigator
- Rechargeable Light Source
- Safety & Compliance Devices
- SecureVac[™] Cushions, Pumps and Footswitch
- Wing Board with T-Grip Handles

Scope of Warranty

Bionix, LLC ("Seller") warrants to the original purchaser ("Buyer") that the products listed below will be free from defects in materials and workmanship and will operate in substantial conformity with Seller's published specifications under normal, intended use by properly trained medical professionals for a period of **one (1) year** from the date of purchase:

- Dry Heat Convection Oven
- General Patient Positioning Devices
- MicroSuction Pump
- OtoClear[®] Portable Electronic Ear Irrigator
- Rechargeable Light Source
- Safety & Compliance Devices
- SecureVac[™] Cushions, Pumps and Footswitch
- Wing Board with T-Grip Handles

Regulatory Compliance

All products are manufactured in compliance with applicable medical device regulations. The warranty is void if the product is used in a manner inconsistent with these regulations, the accompanying instructions for use, or by untrained personnel.

Exclusions

This warranty does not cover:

1. Normal wear and tear.
2. Damage due to accidents, misuse, negligence, improper handling, or improper storage.
3. Damage due to disaster or events of force majeure.
4. Use of the products in a manner for which they were not intended.
5. Damage from power failures, electrical surges, or external causes.
6. Alterations, repairs, or tampering by unauthorized personnel.
7. Use with equipment for which the product was not designed or intended.

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Warranty Claims

Warranty claims must include the product model, serial or lot number, and a detailed description of the defect. After Seller's review, a Return Material Authorization (RMA) number will be issued if applicable. The defective product must be returned to Seller with shipping costs prepaid by Buyer. Returned devices must be decontaminated and include a certificate of decontamination.

Limitations of Liability

Seller's sole obligation under this warranty is to repair or replace the defective product. This warranty excludes all other express or implied warranties, including merchantability or fitness for a particular purpose. Seller is not liable for indirect, incidental, or consequential damages, including patient outcomes or medical procedures associated with the use of these products.

Voidance of Warranty

The warranty becomes void if:

- Repairs, maintenance, or alterations are performed by unauthorized parties.
- Replacement parts not supplied by Seller are used.

How to File a Claim

Contact Bionix Customer Service at 800-551-7096 or 419-727-8421 or by emailing bionix@bionix.com to report a defect and obtain an RMA number along with further shipping instructions. Ensure that the RMA number is included in the packing materials and on the shipping label.

Thank you for choosing Bionix products. We are committed to delivering high-quality devices to support your medical practice.